

**TRIPLE CREEK RANCH
GUEST INFORMATION SHEET
COVID-19 PROTOCOLS**

The following protocols are in place to ensure that your Triple Creek Ranch experience can be enjoyed with peace of mind, knowing that your health and safety are our top priority.

GUEST PROTECTION

- We ask that all Guests please follow all CDC Covid-19 guidelines.
- Masks should be worn while in public areas. Triple Creek Ranch has a limited supply of disposable masks available, so Guests are encouraged to bring their own masks with them.
- Hands should be washed frequently.
- Personal hand sanitizer will be provided to each Guest and sanitizer stations will be placed throughout the property for Guest use.
- Social distancing should be followed; please keep a minimum of six feet distance.

EMPLOYEE PROTECTION

- All Employees are trained in and are following all CDC Covid-19 guidelines.
- Employees will wear masks and gloves when working with Guests.
- Guidelines are in place to ensure Employees are healthy before reporting to work.

PUBLIC SPACES

- Will all be frequently cleaned and sanitized per the AHLA *Stay Safe* protocols.
- Hand sanitizer stations will be placed throughout the property.
- Social distancing guidelines are in place for Guests and Employees.

LODGING

- Private guest cabins offer a unique and elegant way to socially distance.
- Guest cabins are cleaned and sanitized prior to your visit using ALHA *Stay Safe* protocols.
- Housekeeping Service Options:
 - Housekeeping Limited Service: Room is cleaned once daily.
 - Housekeeping Daily Drop Service: Requested items will be dropped at the Guest's door.

DINING

- Three dining options are available:
 - Dining Room: limited seating to allow for spaced tables; reservations will be required.
 - Cabin Delivery (Room Service ~ which has always been complimentary)
 - Outside Dining: several lovely locations; patio heaters available; reservations not required.

ACTIVITIES

- With the exception of the Cattle Drive (which requires four Guests) all activities will be privately guided and limited to parties traveling together.

AIRPORT TRANSFERS

- Limited to two Guests traveling together.

MOUNTAIN WELLNESS THERAPIES

- Services can be provided in guest cabins or the Tanager treatment rooms.