

The following protocols are in place to ensure that your Triple Creek Ranch experience can be enjoyed with peace of mind, knowing that your health and safety are our top priority.

GUEST PROTECTION

- We ask that all Guests please follow all CDC Covid-19 guidelines.
- Masks are required in public areas and in all vehicles when Staff are transporting Guests. Triple Creek Ranch has a limited supply of disposable masks available, so Guests are encouraged to bring their own masks with them.
- Hands should be washed frequently.
- Personal hand sanitizer will be provided to each Guest and sanitizer stations will be placed throughout the property for Guest use.
- Social distancing should be followed; please keep a minimum of six feet distance.

EMPLOYEE PROTECTION

- All Employees are trained in and are following all CDC Covid-19 guidelines.
- Employees will wear masks and gloves in public areas and when working with Guests.
- Guidelines are in place to ensure Employees are healthy before reporting to work.

PUBLIC SPACES

- Will all be frequently cleaned and sanitized per the AHLA Stay Safe protocols.
- Hand sanitizer stations will be placed throughout the property.
- Social distancing guidelines are in place for Guests and Employees.

LODGING

- Private guest cabins offer a unique and elegant way to socially distance.
- Guest cabins are cleaned and sanitized prior to your visit using ALHA Stay Safe protocols.
- Housekeeping Service Options:
 - Housekeeping Limited Service: Room is cleaned once daily.
 - Housekeeping Daily Drop Service: Requested items will be dropped at the Guest's door.

DINING

Several dining options are available:

- Dining Room: limited seating to allow for spaced tables; reservations are not required for Breakfast or Lunch service, but reservations are required for Dinner Service.
- Rooftop Lounge: full menus available; reservation not required.
- Cabin Delivery: Room Service ~ which has always been complimentary.
- Outside Dining (seasonally): several lovely locations; patio heaters available; reservations not required.

EXPERIENCES

With the exception of the Cattle Drive and Horseback Riding, all activities will be privately guided and limited to parties traveling together.

TRANSFERS (airport, hotel and experiences)

Limited to two Guests traveling together

MOUNTAIN WELLNESS THERAPIES

Massage Services can be provided in Guest cabins or the Tanager treatment rooms. Facial and Body services are only available in the Tanager treatment rooms.